

**ELMSWOOD HEALTH CENTRE
PATIENT PARTICIPATION GROUP MEETING**

Wednesday 8th February 2012, 6.30-7.30pm

Present:

Dave Groom, John Hackett (Chair), Ian Hewitt, Geoffrey Makin, Irfan Malik, Amanda Roberts, Pauline Sault, Val Sullivan.

Apologies: Jean Fisher, Malcolm Fisher, Mary Simpson, Ian Trimble

Minutes:

Mental Health Services

John had printed off the various services available through the website

<http://www.nottinghamshirehealthcare.nhs.uk/> and found it a complex offering. There is a single point of referral but there are also children's and older people's. The system has changed from the old regional system into a speciality system but there are remnants left and some people at the practice get support at the surgery from the old style management team. There is also a crisis team which can be rung for advice. The counselling service has had many redundancies and in consequence there is a long wait for this service.

Ideally this practice would like:

- a generalist who can see the patients and ensure most suitable referral of that person.
- Better continuation between in patient and out patient care
- More joined up thinking for complex cases
- Better tracking to ensure patients do not get lost

As a group we asked to be informed of problems for the practice (especially prior to renewing commissioning) , so that we can reflect back those problems and give weight to solution seeking.

Any other business:

- Disability living allowance is becoming restricted with allocation being budget not needs driven
- Disability travel pass is experiencing the same problems
- The ICC centre has lost £35k of funding
- Market driven tendering is causing problems for the third sector as they cannot share information
- PGG members: attendees were asked to fill in an equalities form. In order to reach out to more patients it was agreed to:
 - ❖ Man a table in the surgery on Monday 20th February, 8.30-11.30. This would be a passive activity and we would be clearly patients. Dave is to produce a form which would enable us to collect email addresses. And also he will adapt the future meetings flyer so that we can give them out. Hopefully Mary will be able to photocopy them for us to hand out. We would try various days of the week.
 - ❖ Develop an email driven (blind copied) group which would receive minutes and notices of meetings and could participate virtually (or in person) should they wish.

Next Meetings: (Health Education Room, 1st Floor, Elmswood Surgery)

- Friday 9th March 2-3pm when we will talk about the results of the current patient survey and action points from it.
- Wednesday 4th April 6.30-7.30pm when we hope Dr Trimble will be able to help us revisit our mental health discussions.

Minutes taken by: Amanda Roberts