

**ELMSWOOD HEALTH CENTRE**  
**PATIENT PARTICIPATION GROUP MEETING**

Wednesday, 14<sup>th</sup> December 2011 6.30pm

**Present:**

Tracie Baker, Dr Bloor, Jean Fisher, Malcolm Fisher, Dave Groom, John Hackett (Chair), Ian Hewitt (Convener of Keep our NHS Public), Jeremy Jago, Irfan Malik, Amanda Roberts, Pauline Sault, Val Sullivan, Ian Trimble, Pam Ward.

**Apologies:**

Betty Higgins, Mary Simpson, Brenda Stephenson

**Minutes:**

Tracie Baker of Patient Experiences, who is responsible for patient and public engagement within the Clinical Commissioning Group of NHS Nottingham City, talked about the opportunities for engagement with the patient and public. This presentation prompted specific discussions.

1. Access to secondary services. It seems that waiting list monitoring may be inadequate for optometry. X-ray appointments are difficult to access.
2. NHS Operating Framework was published last week.
3. GP commissioning bodies do not just consist of GPs. There is one for the whole of Nottingham City (Dr Trimble being on this) and so it is likely to function in a very similar way to the PCT. There are five Nottinghamshire ones though. Some smaller GP commissioning bodies may group together and use the services of a provider like KPMG. The significance of this is a potential reduction in public accountability and participation leading to effective privatisation of the NHS.
4. Public engagement versus the Co-operative model of people with the power to appoint the executive board.
5. Patient representation on various boards was discussed and it was not clear the exact constitution under which such representatives were appointed. The Individual Funding Request Panel (on which Dr Trimble also serves) and the Quality Improvement Committee are both attended by Janice Fox as the patient representative. Cluster representation and the route for input into the Patient Experience Group from our own PPG was found to be unclear. The appropriate patient representative on the PEG could be asked to come to talk to our group as a way of identifying routes for feedback.
6. Publicising our existence within the practice. It was suggested that our details might be put on the light display in the waiting room (in the way flu jabs are shown).

**Next Meetings:**

- Friday 13<sup>th</sup> January 2012 2-3pm when we will be discussing the Out of Hours review (to be sent out next week by Tracie Baker)
- Wednesday 8<sup>th</sup> February 6.30pm

**Minutes taken by:** Amanda Roberts